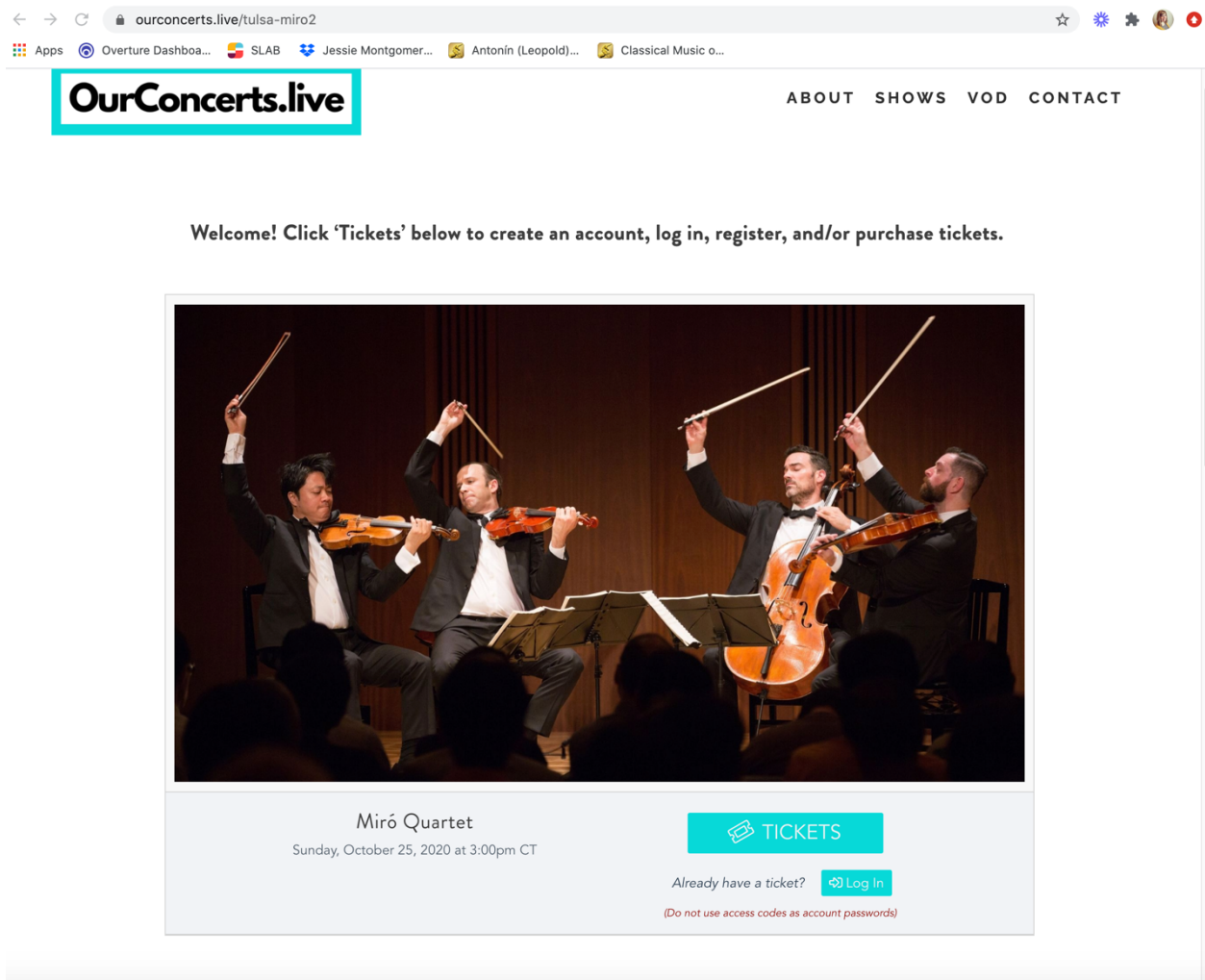


## Creating an account, Purchasing Tickets, and Attending a concert on OurConcerts.live

### **STEP ONE:**

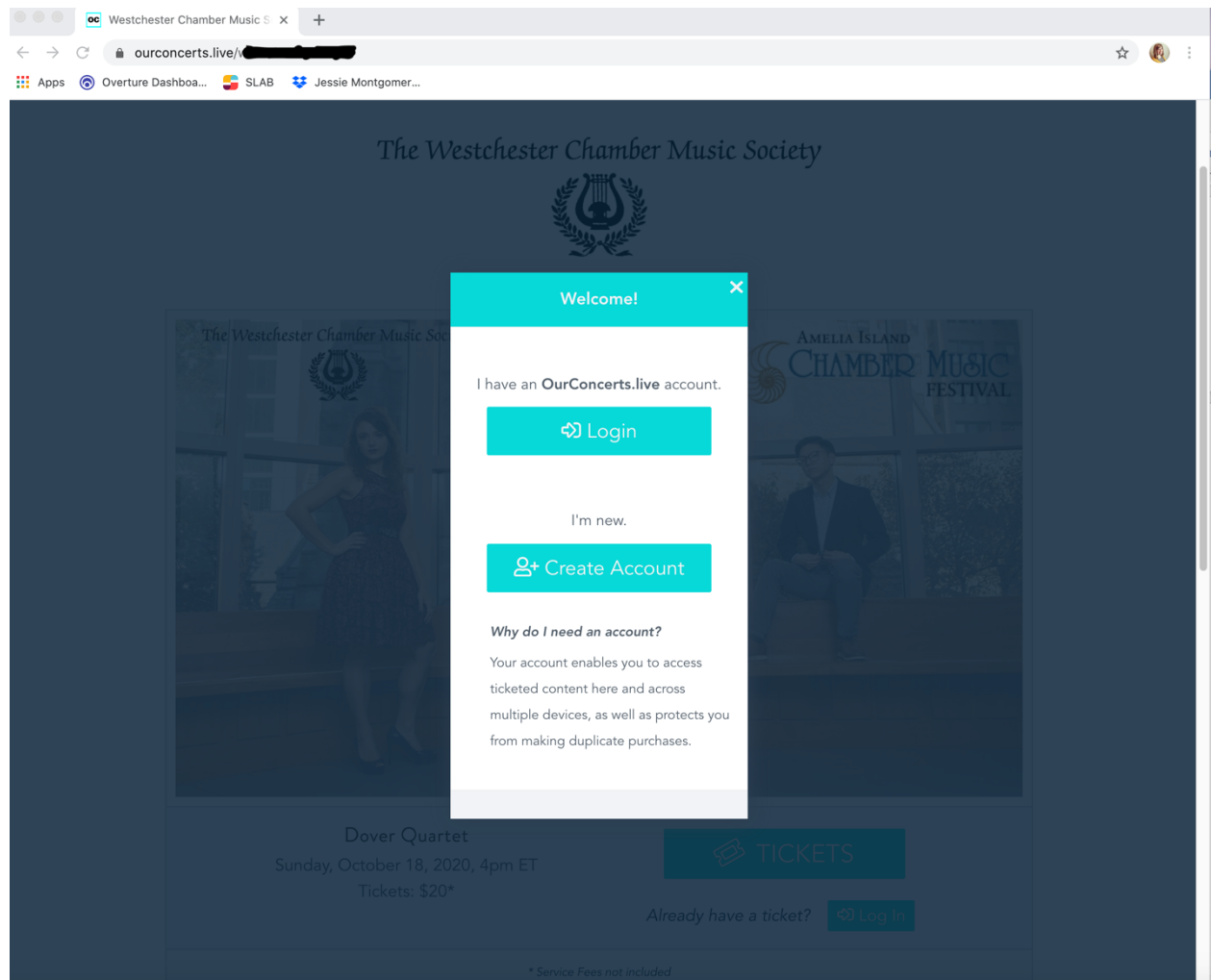
1. Go to the concert website:  
<https://ourconcerts.live/tulsa-miro1> or <https://ourconcerts.live/tulsa-miro2>
2. Click “TICKETS” button.



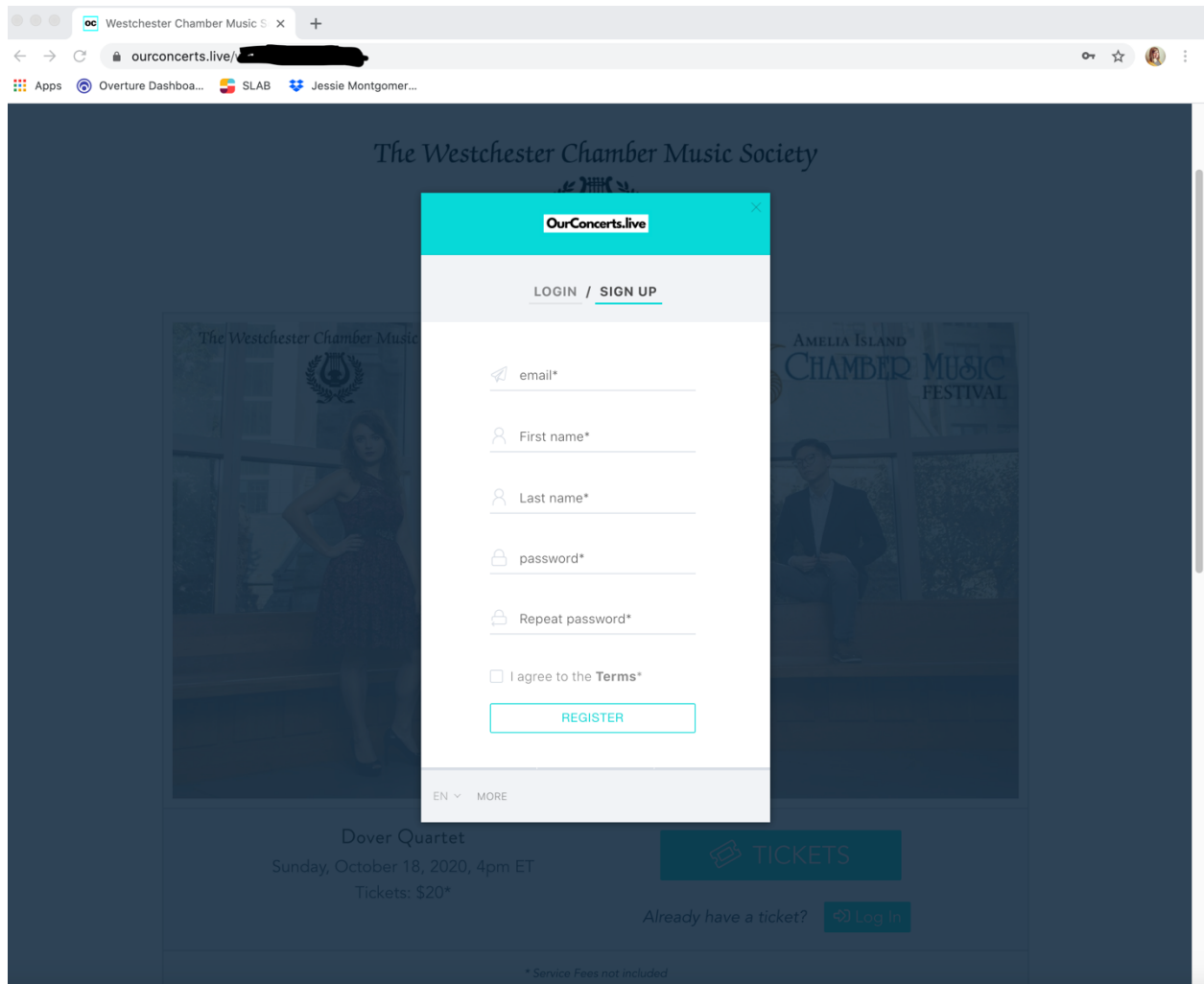
The screenshot shows a web browser window with the address bar displaying [ourconcerts.live/tulsa-miro2](https://ourconcerts.live/tulsa-miro2). The website header features the **OurConcerts.live** logo on the left and navigation links **ABOUT SHOWS VOD CONTACT** on the right. Below the header, a welcome message reads: "Welcome! Click 'Tickets' below to create an account, log in, register, and/or purchase tickets." The main content area displays a photograph of the Miró Quartet performing on stage. Below the photo, the text "Miró Quartet" is centered, followed by "Sunday, October 25, 2020 at 3:00pm CT". To the right of this text is a prominent teal button with a ticket icon and the word "TICKETS". Below the "TICKETS" button, there is a link that says "Already have a ticket? Log In" with a small icon. At the bottom of this section, a small red note states: "(Do not use access codes as account passwords)".

## **CREATING YOUR ACCOUNT TO PURCHASE/VIEW:**

- a. When pop-up opens, click “CREATE ACCOUNT”.



- b. You will be taken to the screen below:



- c. Fill in all fields (create a password and write it down! You will need it to log into the concert)
- d. Agree to Terms
- e. Click Register

Congratulations! You now have an OurConcerts.live account and can purchase your ticket(s). **Please write down the email and password you used to create your account, as you will need that information to get into the live event at concert time.**

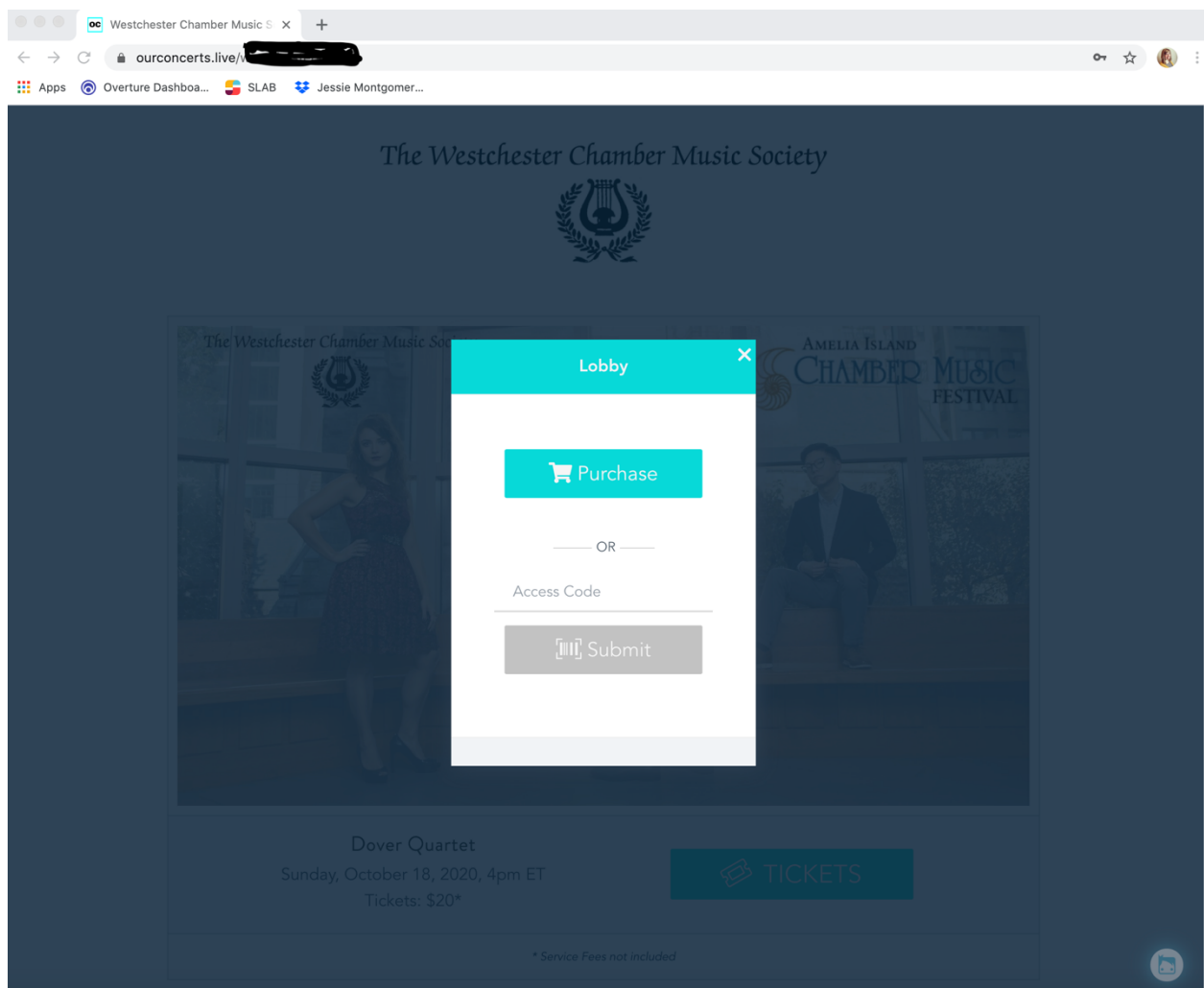
You will be taken to the next screen, which will match the first image on p.4.

**4. Using an Access Code (Please note: follow only if this applies to you).**

a) When the pop-up appears and presents two options: **Access Code** or **Purchase**,

b) Click on the Access Code line and enter the Access code sent to you by Amelia Island Chamber Music Festival (if this applies).

**Note: You need to create an OurConcerts.live account first (See Step 3) before you can purchase your ticket with the access code sent to you by email. You will need to do this in order to confirm your ticket and ultimately watch the concert.**



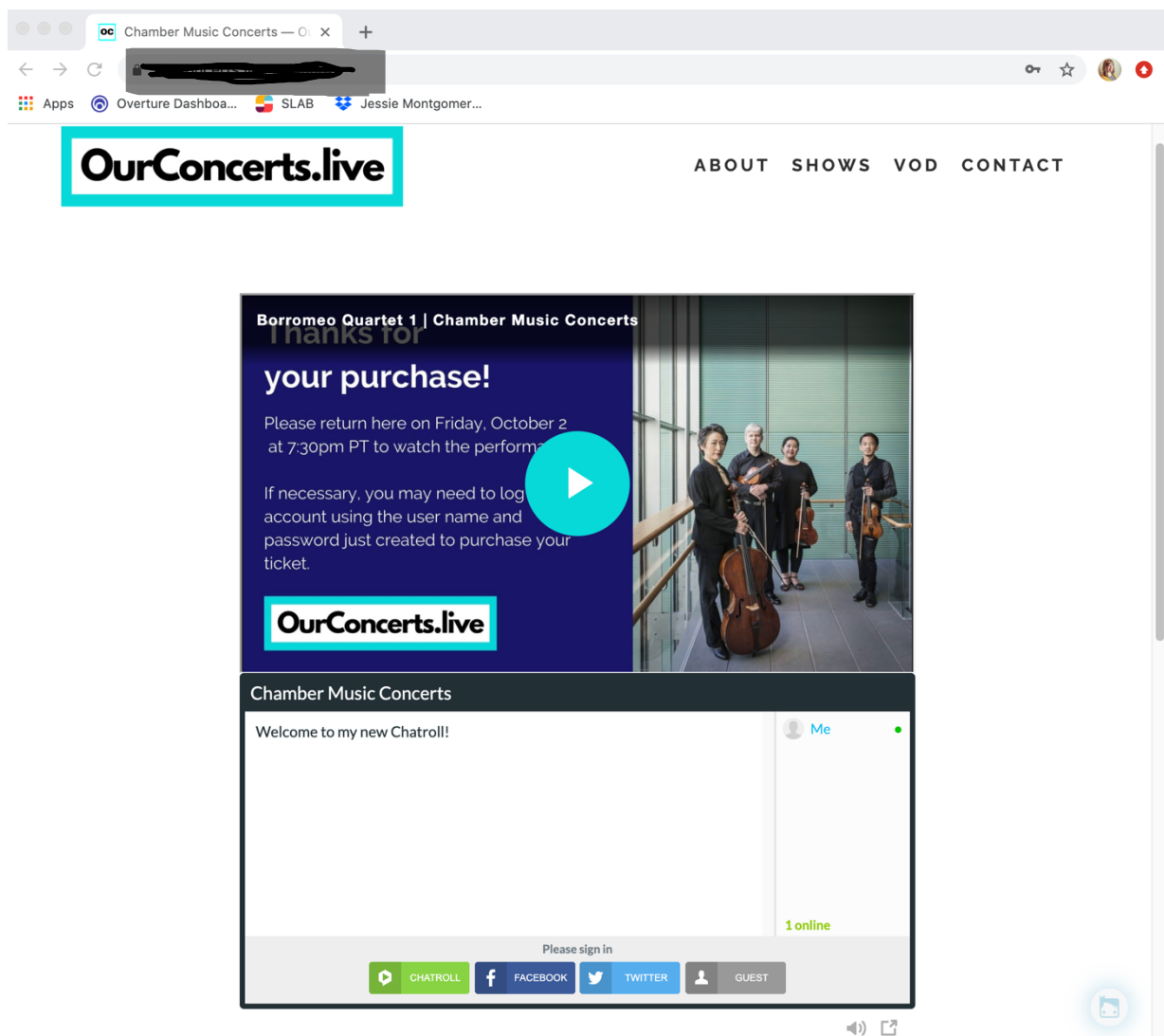
c) The Submit button should now be highlighted blue.

d) Click Submit.

e) The page will refresh and you will automatically enter the live venue (you will see a viewer window with a play button in the center and a chat area beneath it. (see image below)

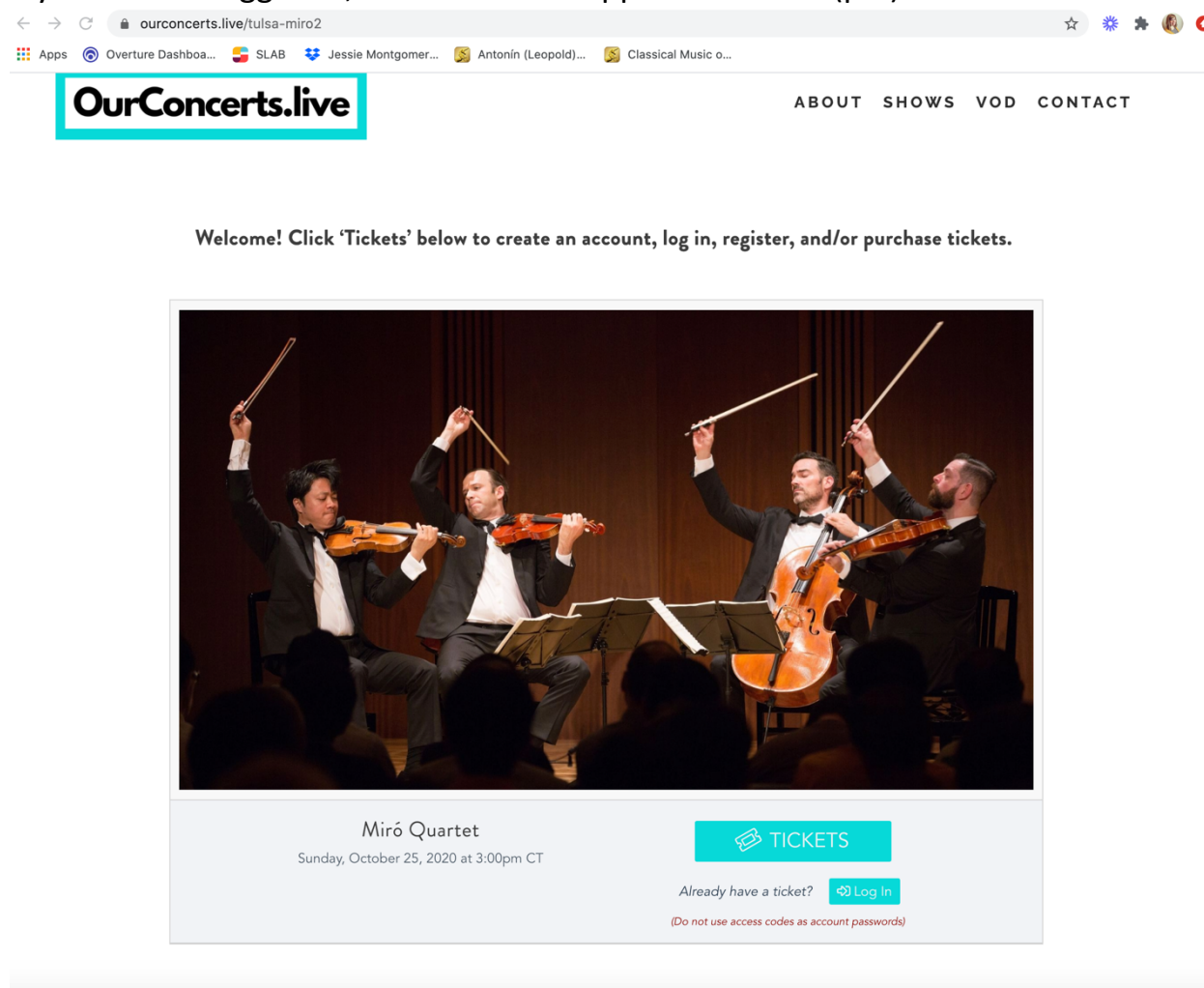
f) To watch the live concert, press the **big, blue, play button** in the center of the screen at concert time, and you will be ready to watch!

If it is the concert time, and you have pressed the play button, but the screen doesn't immediately show live video, please refresh your browser window and press play button again.



### Watching the concert:

1. Go to the website for your event: <https://ourconcerts.live/ameliaisland>
2. If your screen appears as above (p.7), with a chat box visible and a play button in the center of the window, you are still logged in and your device remembered you! Just press play when the concert begins, to view.
3. If you are not logged in, the screen will appear as below (p.8).



- a. Click the blue button “log in”.
- b. A pop-up will come on the screen. Insert your OurConcerts.live account email and password.
- c. Click “LOG IN”.
- d. You should now see a screen that looks like the bottom image on p.7.
- e. Press the **big blue play button** in the center of the screen at concert time, and you will be ready to watch! If it is the concert time, you have

pressed the play button, but the screen doesn't immediately show live video, please refresh your browser window and press play button again.

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### **Other ways to watch: OurConcerts.live Apple TV App**

It's also possible to view OurConcerts.live performances through our Apple TV app.

**Please note that you must still first create an account and enter your access code through the web interface on your computer, tablet, or smart phone as described above.**

Once you do that, you will be able to log into your OurConcerts.live account in the Apple TV app using the username and password you will have created while entering your access code. Events will go live on the Apple TV fifteen minutes prior to the show start time.

**Important Note:** Your access code entitles you to watch the performance on a single device so you will need to chose whether to watch on your computer, tablet, smart phone, or through the Apple TV app.

The OurConcerts.live Apple TV app can be found in the Apple TV App Store or by [clicking here](#).

<https://apps.apple.com/us/app/id1522160486>